

**RECURS LA FORMAREA MANAGERIALĂ. ROLUL
INTELIGENȚEI EMOȚIONALE ÎN INFORMAREA
COMPETENȚELOR MANAGERIALE / APPEAL TO THE
MANAGEMENT FORMATION. THE ROLE OF
EMOTIONAL INTELLIGENCE IN THE FORMATION OF
MANAGEMENT COMPETENCE**

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Abstract

The recent scientific studies on both American or French emotions have noticed the importance of emotional intelligence, which includes the self-control, the enthusiasm (the implication), the perseverance and the ability to motivate oneself, the empathy, but also the way in which the differences of emotional intelligence increase the spectrum of managerial risk.

The value of the efficiency of emotional intelligence is a relatively new idea in business that some managers can find difficult to accept. Homo Sapiens cannot build up a decisional system in which the emotional intelligence quotient (EQ) has to be diminished. No manager can evade the rate to 80% IQ versus 20% IQ which structurally configures managerial and social success.

Keywords: empathy, emotional intelligence, management formation, management competence.